

ITS Notes
FTC Meeting
Wednesday, December 12, 2012

Password Change

ITS would like to implement a policy so that BC passwords are changed once a year. Starting in the Fall of 2013, ITS proposes to:

- Expire your BC password on your birthday. You must change your password within 30 days prior to your birthday. Once changed, the password will be good until for one year, until your next birthday.
- Notices will be emailed 30 days and 7 days prior.
- If your password expires, you can reset your password in the same manner as if you forgot your password.
 - Online: Click “Forgot Password” or “Trouble Logging In”, and follow the prompts online to create a new password.
 - Phone: Call the BC Help Center at 617-552-HELP. Phone support for password resets is available 24/7 through the Help Center.